

To All Homeowners,

Chartley Townhouse Association receives complaints from homeowners for various reasons. We at the HOA are always happy to do whatever we can to help improve the appearance and comfort of our neighborhood. However the HOA is limited in our ability to pursue and hold accountable homeowners that don't comply to HOA or Baltimore County Code.

Baltimore County Code does have a code enforcement division and website for complaints. Any complaints relating to your neighbors property being maintained, trash pickup, car parts in bushes, furniture sitting in the yard, grass cutting, overgrown trees, or anything else can be directed to the Baltimore County website.

The web address for complaints is:

<http://www.baltimorecountymd.gov/Agencies/permits/codeenforcement/codecomplaint.html>

We ask that everyone use this avenue for complaints because the county has the authority to act on, fine, and hold accountable property owners for issues they may have with their properties in our neighborhood.

We will be forwarding this letter to all residents of the community as well as the registered property owners. You don't have to be the property owner to file a complaint. If a complaint is filed and it is about a rental property the property owner will be notified by the county.

Thank you for caring about our neighborhood as much as we do.

Sincerely,

Chartley Townhouse Association